



Services for Young People

Local Delivery by SCC in Elmbridge

01/03/10

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Our intention is to deliver world class services for young people in Surrey.

Early in the current administration the Leader of the county council, Dr Andrew Povey asked that all youth delivery plans be approved by Local Area Committees. Consequently, officers of the county began to draw up drafts of what these plans could look like, which included a description of all of the services for young people provided by the council, along with the timetable of local youth provision.

During November and December 2009 officers met with the Chairs of all Local Area Committees to explain the process and to take councillor colleagues through the plan. A summary of the feedback received in these meetings was sent out in January 2010. During January and February 2010 a further round of consultations was also undertaken by officers bringing the plans incorporating the Chair's feedback to informal Local Area Committee meetings to ask for further feedback, and at this stage there was some consensus with the proposed planning format. The Assistant Director for Young People will be presenting these plans and the future strategy to the formal meetings of Local Area Committees throughout February and March 2009.

The plans themselves, which are included in this paper, are not transformational; they are a description of business as usual, the operations that the services have routinely delivered over a number of years.

However the paper also describes a transformational change in the way services for young people will be delivered in the future. By becoming a commissioner of outcomes, the council will move towards it's aspiration to become a provider of world class services for young people.

This is the start of a process of change and the start of greater dialogue and local engagement. Increasing local control in the configuration and co-production of locally commissioned services is a central objective of this project, through which Local Area Committees will become a key stakeholders in influencing the way services are commissioned and delivered in your Borough

The Services For Young People Transformation Project

Services for young people in the county council includes the Youth Development Service, the Inclusion Service, Youth Justice and the Connexions Services. These services predominately work with young people aged 13-19 years.

The council has decided to ‘transform’ its services and its community leadership in the entire youth sector. We are doing this by changing how we do business, moving from a service delivery model to a commissioning model of operation which will allow us to more effectively assign resources and money to need. By focusing on outcomes for young people, commissioning services will make a real difference and simultaneously make better use of public money.

We have set up the ‘Services for Young People Transformation Project’ that will manage this process of change.

Commissioning is a cycle of commissioning, de-commissioning and re-commissioning based on changing need, customer experience and performance of providers. The focus is on outcomes not services. For the council this is a fundamental transformation in the way we do business.

The project will be in three phases;

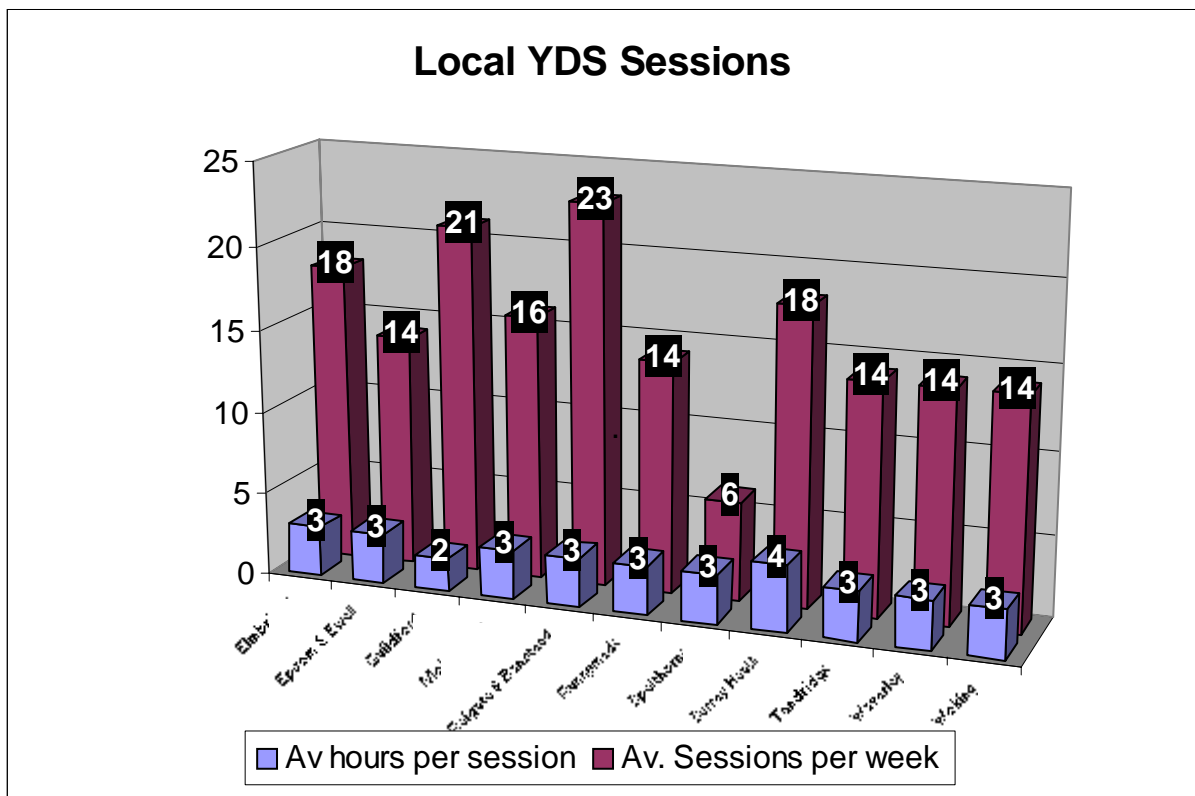
- Phase one includes the production of the needs assessment, outcomes framework and initial options appraisal.
- Phase two is about the production of the full business case, which is when the service will be redesigned.
- Phase three is when the new design will be implemented or built.

The whole process will take about two years. These are the key milestones;

Year 1 - 2010/2011				Year 2 - 2011/2012			
Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Project initiation	Needs assessment	Full Business Case	Project implementation				
	Outcomes framework			Procurement			

YDS Performance

	County target 2009-2010	County Performance up to Q3		Elmbridge performance up to Q3		County target 2010-2011
Contact with 13 – 19 year old cohort	25%	8%	7,240 young people (av. 658 per Borough)	8%	827 young people	25%
Participation in YDS programmes by 13 – 19 year old cohort	15%	4%	3,678 young people (av. 334 per Borough)	3%	338 young people	15%
Supporting these participants in achieving a recorded outcome.	60%	17%	2,457 young people (av. 223 per Borough)	8%	124 young people	60%
Supporting these in registering on a nationally validated accredited outcome.	30%	3%	413 young people (av. 38 per Borough)	1%	13 young people	30%



Youth Development in Elmbridge; 2010/2011 Plan

The **Statutory duty** of local government organisations is to provide a youth service in their region. The youth service has national targets with regard to initial contact with YP, number of relationships developed with YP & the number of accredited learning programs achieved as detailed on page 5 of this document. Activities scheduled to take place in Walton Youth Centre, Molesey Youth Centre, Hersham Youth Centre, Weybridge Youth Centre and Claygate Youth Centre, local Secondary Schools and in various community venues. There are many additional activities for young people offered by other organisations including the uniformed youth groups such as the Scouts and Guides, other voluntary sector organisations, and most Church and other Faith groups.

Borough wide projects	Schools Youth Support	St Johns/ North Walton
<p>Chelsea FC and SYDS Partnership Youth Engagement Project An engagement/crime reduction project for YP referred by SYDS and Partners Monday at Molesey YC, Wednesday at Walton YC and Friday at EBC Excel Nine hours per week for 48 weeks, up to 30 YP per session - 12 to 16's</p>	<p>One to one and small group work in local secondary schools to support YP in school 30 hours per week, term time 11 to 17's</p>	<p>Community based youth engagement project in partnership with youth crime reduction workers (SCC) and local community Outreach work on Mondays 3.30 to 5 pm Cromwell Centre Tuesdays 4 to 6 pm 13 to 19's Current engagement with 12 targeted YP rising to a maximum of 20 Ongoing, linked to resources</p>
<p>Archery Project Activity used as a reward or incentive for YP who engage with SYDS Fortnightly sessions based at Molesey YC Thursday 7.30 to 9 pm. ongoing</p>	<p>COPE (Certificate of Personal Effectiveness) Modular course delivered in schools and youth centers covering sexual health and relationships, drug and alcohol use and parenting 13 to 19's 12 courses planned for the year</p>	
<p>Surrey Fire & Rescue Partnership Project "Driving for life" & "Safe drive stay alive" Five day projects during school holidays 15 to 17's 12 YP per course two courses "Firefighter for a day" Introduction to SFR "YES" scheme 12 YP per course 13 to 19's One day course two times during the year</p>	<p>Baby Think it Over Using "Cyber Babies" to show the realities of becoming a parent 13 to 19's 2 evening sessions and a week end "Parenting" the "Baby" Three programmers planned for the year Numbers based on 4 "Cyber" babies, YP take turns with the "Baby"</p>	
<p>Duke of Edinburgh Award Thursday at Molesey YC 7.30 to 9 pm April to December 14 to 25's</p>		<p>Lower Green Projects Fortnightly Youth Group supported by SYDS + partners Thursday 6 to 9 pm in Community Centre 13 to 19's Peer education program of "Issue Based" subjects Funded by YOF for one year</p>

Youth Development in Elmbridge; 2010/2011 Plan

Molesey Youth Centre	Walton Youth Centre	Hersham Youth Centre
<p>Drop in & Projects Tuesday 7 to 9 pm Wednesday 7 to 9 pm Drop in & projects 48 weeks - 12 to 19's All projects can lead to a recorded or an accredited outcome for YP such as AQA or ASDAN Award</p>	<p>Drop in & Projects Thursday 7 to 10 pm 48 weeks – 13 to 19's All projects can lead to a recorded or an accredited outcome for YP such as AQA or ASDAN Award</p>	<p>Drop in & Projects Monday 7 to 9 pm 11 to 15's Tuesday 7.30 to 10 pm 13 to 19's Wednesday 7.30 to 10 pm 13 to 19's Thursday 7 to 9 pm 11 to 15's Friday 7.30 to 10 pm 13 to 19's Saturday 1 to 5 pm 11 to 19's 48 weeks</p>
<p>Molesey Youth Centre Street Dance Project Wednesday 7 to 9 pm 8 weeks – 12 to 19's Up to 25 YP per session</p>	<p>Walton Youth Centre SALP Project Two days per week working in partnership with Hersham SSS to provide activities, projects and youth work support 12 to 16's Small groups of YP with high needs Term time</p>	
<p>Molesey Youth Centre Healthy Eating Project Tuesday 7 to 9 pm 6 weeks 12 to 19's</p>		
<p>Molesey Youth Centre Food from Around the World Tuesday 7 to 9 pm 6 weeks – 12 to 19's</p>		
<p>Molesey Youth Centre HELP (Holistic Education & Lifestyles Project) Tuesday 4 to 6 pm Term time – 13 to 19's (Confidential sexual health service for YP including "C" card scheme)</p>		<p>Walton Young Carers Working with YP who provide personal and "medical" care to parents and siblings Monday 5.30 to 8.30 pm 8 to 15's 6 week program twice in the year</p>
<p>Molesey Youth Centre Music Studio Projects Tuesday and Wednesday 7 to 9 pm – 12 to 19's 48 weeks</p>	<p>Walton Wizards Youth Group for YP with learning difficulties Tuesday night, from 6.30 to 8.30 pm 13 to 25 yrs Term time</p>	<p>Walton YC agency appointments In partnership with SYJS and Connexions, YP can make appointments to meet with workers at the centre and can join activities/projects. Youth worker support is also available.</p>

Youth Development in Elmbridge; 2010/2011 Plan

Claygate Youth Centre	Weybridge Youth Centre	
Drop in & Projects Monday 7 to 10 pm Wednesday 7 to 10 pm Friday 7 to 10 pm Drop in & Projects 48 weeks - 12 to 19's	Drop in & Projects Monday 7.30 to 9.30 pm Wednesday 7.30 to 9.30 pm Drop in & Projects 48 weeks -12 to 19's	

Other Services in Elmbridge; 2010/2011 Plan

Youth Justice Service

The YJS represents SCC's statutory duty to have a Youth Offending Team to include a probation officer, social worker, police officer and nominees from the health authority and local authority, with the duty to coordinate the provision of youth justice services for all who need them and carry out a youth justice plan.

The key National Indicators are;

Target 2009/10	Surrey 2009/10	Target 2010/11
Reduce number of first time entrants to the YJS to 1424	984	Reduce first time entrants to the Youth Justice System by 5%
Reduce rate of proven re-offending by young offenders to 34.1% by 2010/11	31.7%	<33.9% rate of proven reoffending by young offenders over 12 months

Local Community and direct reparation projects in Elmbridge include conservation and maintenance work around Weybridge Heath, Brooklands College, Brooklands Museum, Claygate Recreation Ground, Painshill Park, Field Common Lane, Hinchley Wood Station, Bell Farm School

Connexions Surrey

The statutory services provided by Connexions are;

- Universal information, advice and guidance for all 13-19 year olds
- Support for NEET and other vulnerable young people to encourage them into EET

The key National Indicator is;

Target 2009/10	Surrey Q3 2009/10	Elmbridge Q3 2009/10	Target 2010/11
Reduce number of young people aged 16 – 18 who are NEET to 3.6% of cohort	3.93%	3.97%	Number of young people aged 16 – 18 who are NEET; 3.2% of cohort

c.9 fte PAs deliver front line services in the borough, working in Rydens, Esher C of E High, Heathside, and Hinchley Wood Schools, and the North East Surrey (Hersham) Short Stay School

Support is also given to students attending Brooklands College (Weybridge campus) and Esher College targeting those who are vulnerable or more likely to need support in remaining in education

Additional targeted provision in the Borough provides support for BME/asylum seeking young people, young people entering the Care System, teenage parents, young offenders (working with the Youth Justice Service), Young People with LDD, homeless young people, and young people from the Traveller community.

Other Services in Elmbridge; 2010/2011 Plan

The **Inclusion Service** provides alternative education for those at risk of exclusion, Short Stay School provision for learners excluded from Surrey Schools and services supporting other young people not in mainstream education. Inclusion has a statutory duty to support children and young people of compulsory education age, 5-16.

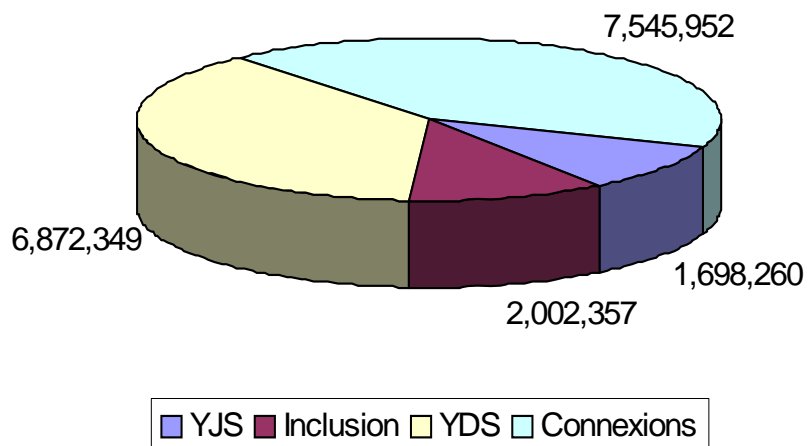
Performance indicators;

Target 2008/09	Surrey 2008/09	Elmbridge 2008/09	Target 2010/11
Reduce permanent exclusions across Surrey to 158	151	12	Permanent exclusions range 147-137
Reduce fixed term exclusions across Surrey from baseline of 6663	5788	453	Fixed term exclusions < 10%
Reduce persistent absence rate to 5.1%	5%	2.32%	Persistent absence < 4.9%

The Cost Of Delivery In Elmbridge

Net budget—SCC resource only	County net budget 2009/2010	County net budget 2010/2011
Total Services For Young People	18,218,918	16,655,000
YJS	1,698,260	The detailed service budget will not be finalised until the Cabinet approve the Medium Term Financial Plan in March
Inclusion	2,002,357	
YDS	6,872,349	
Connexions	7,545,952	
YDS budget for Elmbridge	386,009	
• Staff costs £344,087		
• Other costs £41,922		
• Net costs include vacancy factor, recovery costs and charges)		
YDS county-wide Community Inclusion budget	1,929,919	
YDS county-wide Enterprise and Enhancement budget (a proportion of these figures will be spent locally)	604,919	
Connexions budget for Elmbridge	324,000	
Employment costs for 9fte Personal Advisers (excl school provision, premises and other indirect costs)		
Youth Justice Service and Inclusion Service are administered on a county basis. Budgets, which are not subject to discretionary local spend, do not disaggregate into meaningful figures for individual Boroughs for these services		

Surrey - proportion of net Youth Services budget 2009-2010



The Wider Partnership in Elmbridge

The Borough Council

- A key partner in delivering local services.
- Elmbridge Youth Council

- SSP, LSP and C&YPP partnership priorities

The Voluntary Sector

- Surrey Youth Focus as umbrella organisation
- Elmbridge Canoe Club
- Walton-on-Thames Cricket Club
- Hersham Youth Trust
- Long Ditton Youth Club

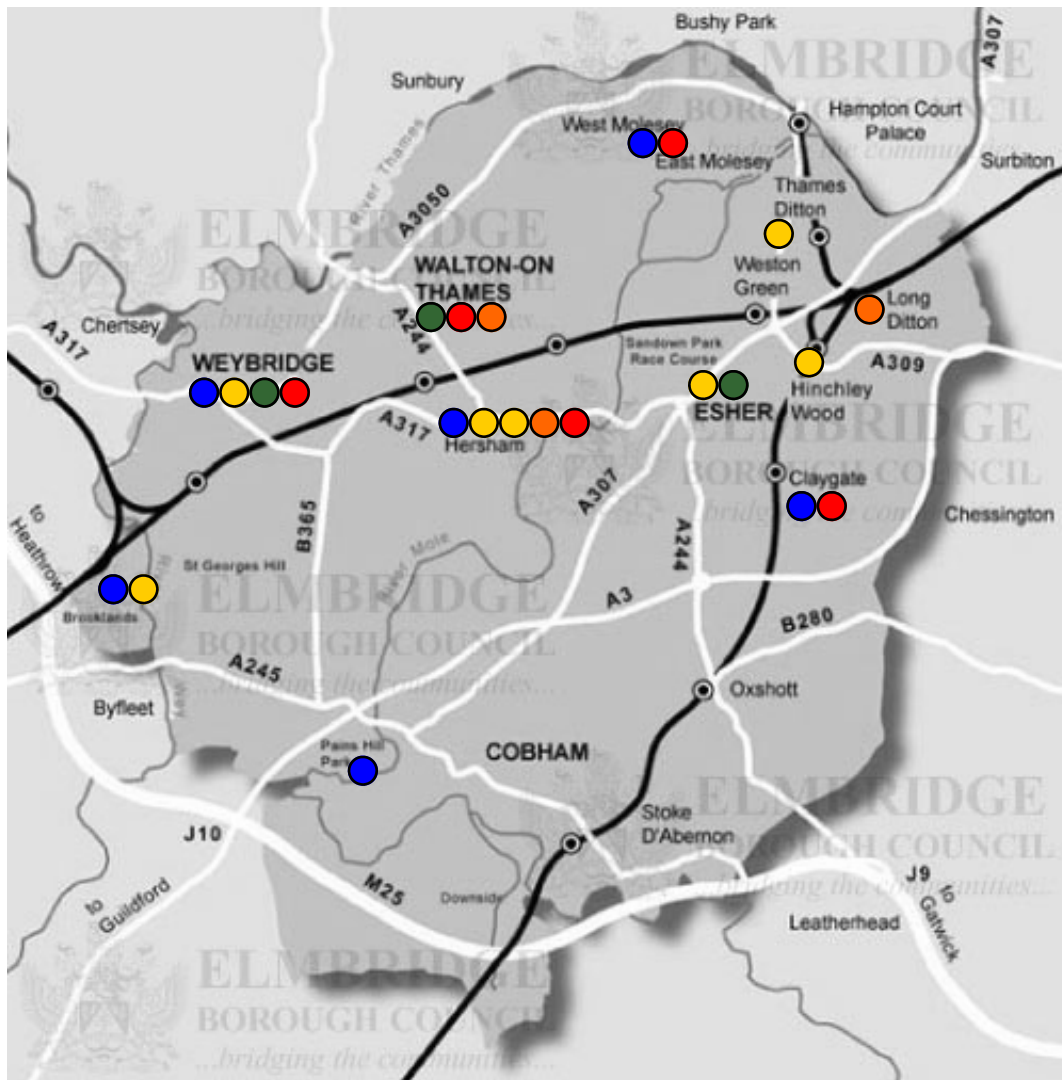
Uniformed Groups

- Girlguiding Surrey West
- British Red Cross
- Surrey Clubs for Young People
- Surrey County Scout Council
- Surrey Federation of Young Farmers Clubs

Schools & Colleges

- Rydens School
- Esher C of E High School
- Heathside School
- Hinchley Wood School
- North East Surrey (Hersham) Short Stay School

Overview Of Services In Elmbridge



Key to locations;

- Youth Clubs (details p6-7)
- Other YDS activities (details p6-7)
- Connexions Centre and schools with Connexions Personal Advisers (details p8)
- Youth Justice Service activity locations (details p8)
- Other locations delivering services for young people within the wider partnership (details p11)

(shown by closest town/locality to indicate distribution of SCC services in the Borough)

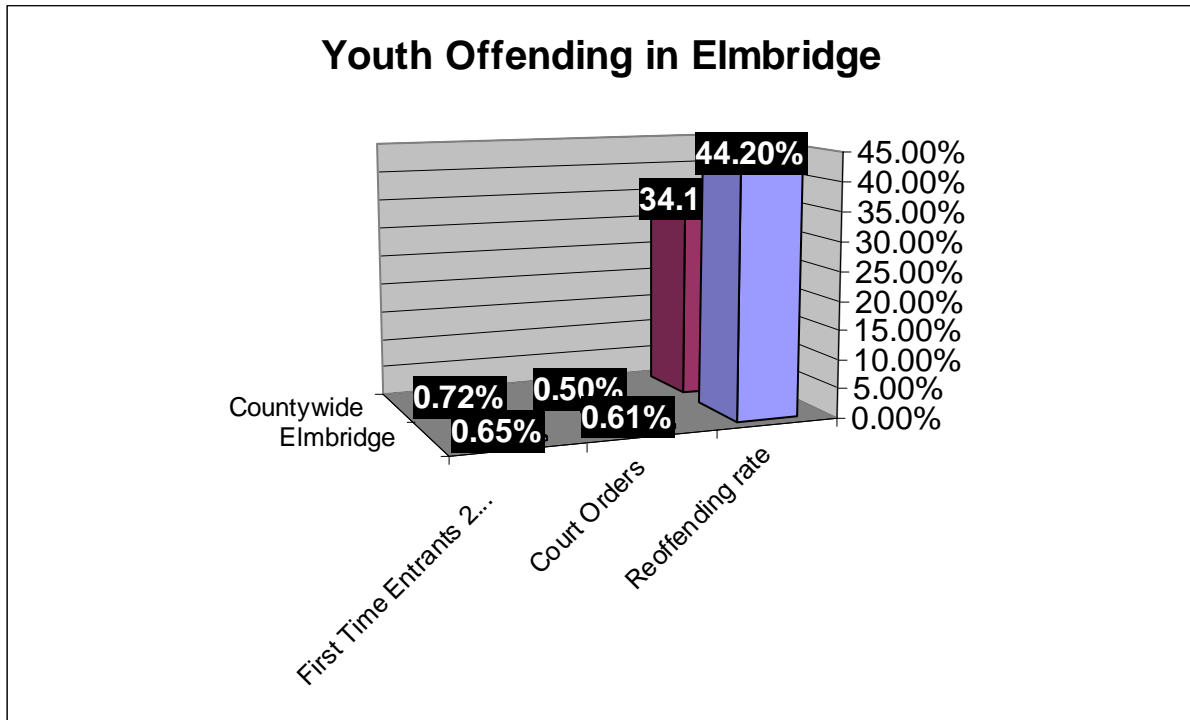
Appendix 1; Borough Profile 2008-2009

Young People In Elmbridge

There are c.15,300 young people living in Elmbridge aged 10-19, 11.25% of the Surrey total.

Young Offenders in Elmbridge

There were 100 first time entrants to the Youth Justice System in 2008/09
There were 93 Court Orders
There were 2 custodial sentences



Vulnerable Young People in Elmbridge

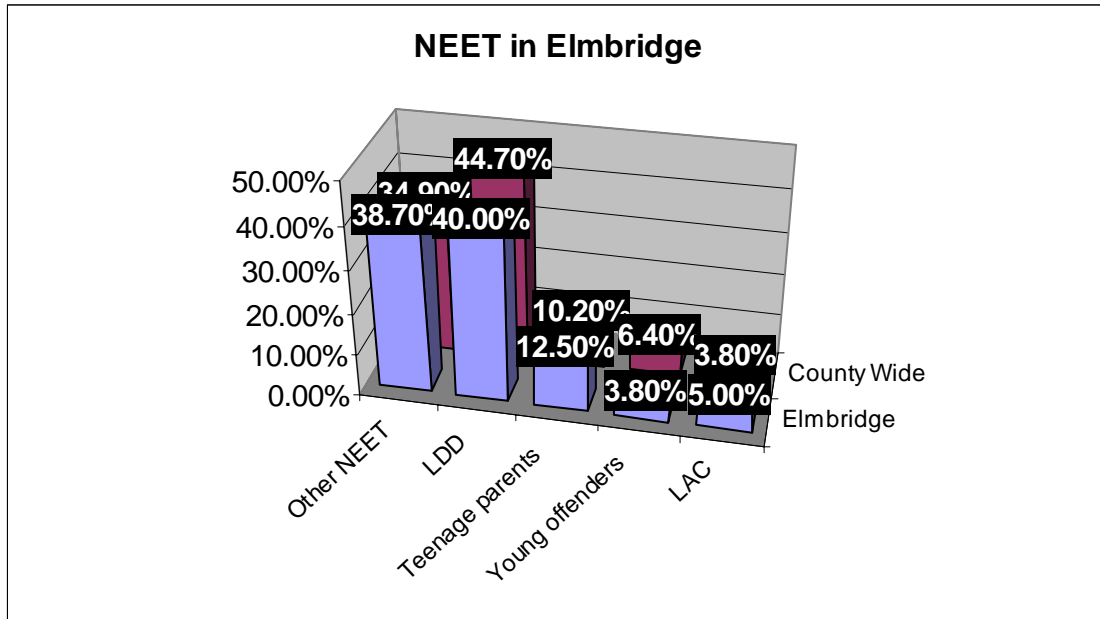
There were 80 young people in Elmbridge who were not in education employment or training (NEET). Of them;

- 15 (18.8%) were sixteen, 30 (37.5%) were seventeen and 35 (43.8%) were eighteen years old.
- 35 (43.8%) were female and 45 (56.3%) male.
- 73 (91.3%) describe their ethnicity as White.

The most common circumstance/issue of NEET in this Borough is:

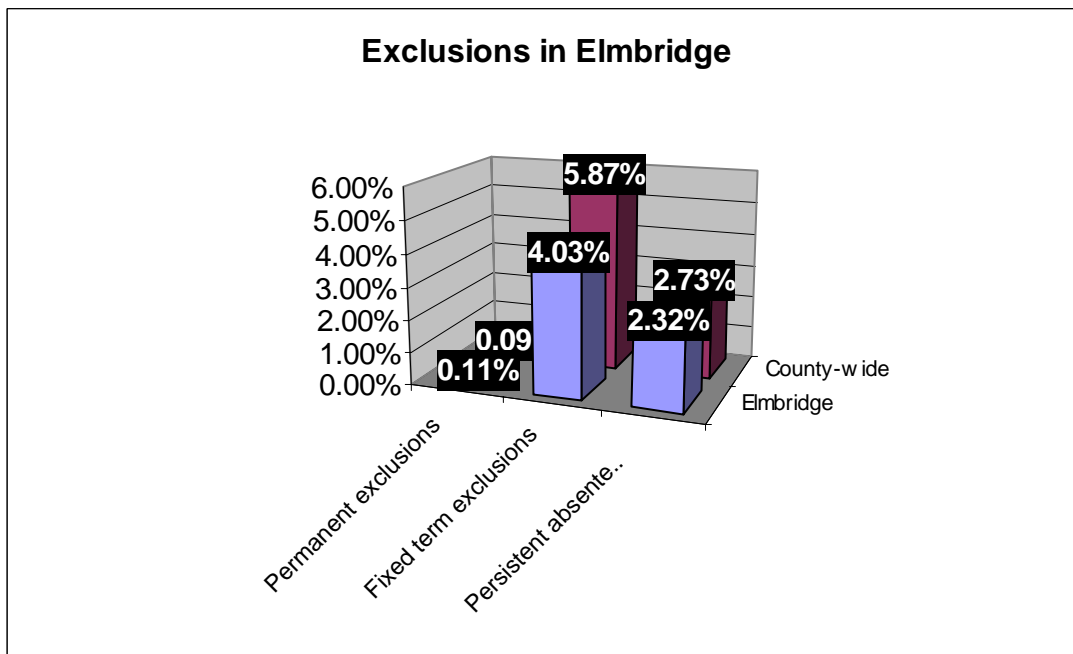
- Some form of LDD 32 young people (40.0%) (Surrey average 44.7%)
- Teenage Mothers and/or Pregnant – 10 young people (12.5%) (Surrey average 10.2%)
- Young Offenders – 3 young people (3.8%) (Surrey average 5.1%)
- LAC or Care Leavers – 4 young people (5.0%) (Surrey average 1.6%)

Appendix 1; Borough Profile 2008-2009



25 young people have been NEET for greater than six months (31.3% compared to Surrey average 25.0%).

There were 61 young people (76.3%) available for Employment, Education & Training and a further 7 (8.8%) would be available for Employment, Education & Training with additional support. (Those who fall into the category of available with additional support are Teenage Parents or Pregnant, Young Carers, and Those Not Yet Ready for Work/Learning)



Appendix 2; What This Means For Young People

Case Study; A young person studying in Elmbridge

Submitted by a Connexions Personal Adviser, November 2009

Throughout secondary school, this young person was at risk of permanent exclusion for his behaviour. His **Connexions Personal Adviser** has been supporting him weekly since Year 9 and in Year 11 this bore fruit as the young person turned his attitude to work around and managed to pass his GCSEs to secure a place in the school's 6th Form.

However his family situation is complex and he is very vulnerable because of this. After the first half-term of his first year in 6th Form, his mother and stepfather moved to Wales via a council house swap and told the young person they did not want him go with them, signing over his care to his stepbrother. The two young men slept in his stepbrother's car for the first few nights, until school started again after half term and were alerted to the situation.

Naturally, this young person felt unwanted and unloved. His mother and stepfather moved away, his real father has seven other children in an overcrowded house in Essex and therefore cannot look after him and his older sisters all have young children of their own and are unable to help.

His health is poor, with a long term medical condition and a bout of swine flu requiring the support of his **doctor**, in spite of which his attendance rate at 6th Form was low and he fell behind with the work.

The Connexions PA liaised with **Social Services**, who were eventually able to offer the brothers a council flat one bus ride away from the school (out of Elmbridge). The PA also helped him complete an **Education Maintenance Allowance** application so that he could receive financial support for staying in education and gave him some advice on budgeting and the best way to make use of the money.

The PA went on to visit each subject **teacher** and his **Head of 6th Form** to explain the situation and they were all very supportive of him. The young person's attendance and academic performance is improving and he now helps the PA run a **Breakfast Club** for Year 11 students with poor attendance and behaviour issues. He mentors several of the young students and has volunteered to help tutor a particular student who had been banned from a lesson in a subject where he had hoped to take a GCSE. This arrangement seems to work well and seeing this, the **SENCO** also asked the young person to mentor a Year 7 boy at break and lunch-times who was struggling to control his behaviour.

From a very difficult situation, this young person has been able to significantly turn his life around with the help of dedicated professional support. As well as beginning to make progress in his own life, he is supporting other young people towards a more successful future.